

Laerdal Medical, one of the world's leading providers of Healthcare Solutions, is dedicated to helping save lives. Laerdal serves healthcare providers and educators with products and services for Basic Life Support, Advanced Life Support, Simulation, Airway Management, Immobilization, Patient Care, Self-directed Learning and Medical Education.



## Interaction Designer/Service Designer - Community Responders Team

Most cardiac arrests occur at home, so during the first 10 minutes, before the ambulance arrives, the community response is crucial. The bystander working in team with the medical dispatcher is key. Good teamwork and collaboration during the first few minutes after onset is critical. Our focus will be on the community and the community response, from the Bystander and Dispatcher to the Community First Responders.

We are looking for an engaged Senior Interaction Designer with special interests in Service Design, Usability and Design research, for a permanent position at our head office in Stavanger, Norway. The candidate will spend 30-50% of the time with user-/customer interaction, and should be prepared to be travelling around 7 days per month.

### What you will do:

- Conduct User Research to deeply understand user needs within the field of Community CPR training
- Visualize and communicate findings and insights to the development team
- Design, prototype, develop and specify complete user experiences, with an emphasis on graphical user interface
- Plan, perform and document design validation activities

### About you:

at least 5 years of relevant work experience and

- Profound insight and experience in all aspects of design methodology
- Strong prototyping skills (physical products as well as on-screen prototypes)
- Good abilities in understanding user needs and transferring this to products
- Enthusiasm for creating the best possible holistic user experiences
- Good visualization and communication skills
- Experience in planning and execution of user tests and product validation
- Fluent English, written and spoken

You will work in a diverse multi-cultural environment with people who strive to 'help save lives'. We value each other's professionalism and enthusiasm and enjoy solving complex challenges. We are rewarded with a competitive work package and benefits.

If you have questions related to the position, please contact  
Frederik Hansen (Service Design Manager) [frederik.hansen@laerdal.com](mailto:frederik.hansen@laerdal.com) or  
Ole Martin Dahl (Director – Community Responders) [ole.martin.dahl@laerdal.com](mailto:ole.martin.dahl@laerdal.com)

Application with CV and design project examples / portfolio should be sent [HR@laerdal.no](mailto:HR@laerdal.no)

«Design» within February 1st 2017.

Start date: As soon as possible,  
no later than June 1st 2017.



**Laerdal**  
helping save lives