

1 Bill to: *Prior Customers, Please enter your bill to #* _____

Organization _____

Name _____ Title _____

Address _____

City, County _____

State, Zip _____

Phone _____ Fax _____

E-mail _____

2 Ship to: *(if different from left)*

Organization _____

Name _____ Title _____

Address _____

City, County _____

State, Zip _____

Phone _____ Fax _____

E-mail _____

3 Tax Information: *You must include an applicable exemption certificate for sales tax charges to be waived.*

Are you claiming exemption from your State & Local Taxes? No Yes – Tax ID# _____

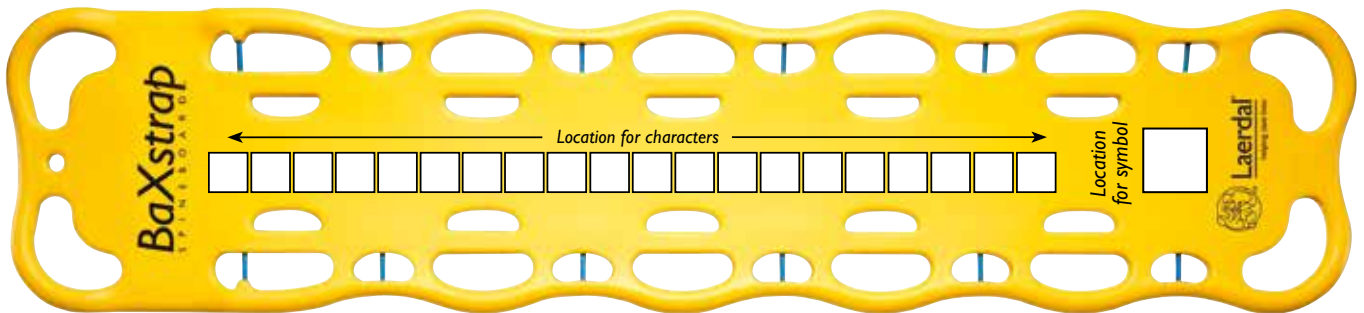
4 Product Options: *Fill in blank spaces with choice of available characters or symbol number. Please indicate direction of letters as they will appear on the board.*

Available Characters:

A B C D E F G H I J K L M N O P Q R S T Maximum of 20 characters.
 U V W X Y Z = + - "" . 1 2 3 4 5 6 7 8 9 0 Character size is 2 1/4" x 2 1/4".
 Color of characters and symbol is blue only.

Available Symbols:

Only one (1) symbol per board.
 Symbol height is approximately 4".
 Character and symbol boxes are not to scale.



5 Products:

Part #	Qty	Description	Price	Total Price
982599 - Yellow				
982699 - Olive Green				
Number of Characters				
Number of Symbols				

Order confirmation will include applicable taxes, shipping, and fees.
 See page 2 of this form or call +55 11 4193-8007 for more information.

Total

6 Payment

- Purchase Order
For Existing Accounts Only - Please attach PO when submitting order.
New customers must fill out the credit application available at laerdal.com/CustomerServiceForms
 - Check/Money Order – Amount \$ _____
 - Mastercard® American Express®
 - Visa® Discover®
- Please contact Customer Service directly with your credit card information at +55 11 4193-8007.*

7 Please send completed form to:

Laerdal do Brasil
 Al. Mamoré, 503 14º andar cj.143|144
 Alphaville | Barueri - SP
 CEP 06454-040
 Brasil
 Tel.: +55 11 4193-8007
 Fax: +55 11 4193-8007
 e-mail: comercial@laerdal.com

Terms and Conditions

Payment Terms

- We gladly accept the following methods of payment: Checks, Money Orders, and Credit Cards (MasterCard[®], Visa[®], American Express[®], and Discover[®]).
- Organizations submitting an order for the first time, not accompanied by a check or being paid by credit card, must complete a credit application. Please visit laerdal.com/customerserviceforms.
- Payment is due 30 days from invoice date unless otherwise noted on the front of the invoice.
- Accounts delinquent over 30 days will be assessed a finance charge the lesser of 18% or the maximum allowed under local state regulations per annum. Attorney and collection fees additional.
- Minimum order: Product orders totaling \$100.00 or less are assessed a minimum order fee of \$10.00. Fee is excluded on purchases by the U.S. Military only. (Web orders excluded)

Sales Tax

- Applicable sales tax will be added to your order.
- For sales tax charges to be waived, a copy of your state's applicable exempt organization certificate, resale certificate, or direct-pay permit must be included with your order.
- Sales tax is collected in: AL, AR, AZ, CA, CO, CT, FL, GA, ID, IL, IN, KY, LA, MA, MD, MI, MN, MO, NE, NJ, NM, NV, NY, NC, OH, PA, SC, SD, TN, TX, UT, VA, WA, and WI*.

Returns on Laerdal Products

- **SATISFACTION GUARANTEED!** We will gladly accept and credit the full purchase price less a 15% restocking fee for merchandise returned and received in currently new and salable condition, within 60 days of invoice date (30-day return policy for AHA Materials and Batteries). Credit will be issued upon receipt and evaluation of the merchandise.

It is essential that you call for an RMA (Return Material Authorization) number prior to returning any items to ensure accurate credit to your account. RMA #s are valid for 30 days.

- **LIMITED WARRANTY.** The quality and value of all Laerdal products are supported by a limited warranty (1-year unless specified otherwise) that provides assurance that the products will be free from defects in materials and workmanship. A copy of the limited warranty for any product is available for your review prior to its purchase, and may be obtained free of charge by placing a request with the Customer Solution Center.

The Laerdal Global Warranty is posted on www.laerdal.com.

- Report all shipping or invoice discrepancies to the Customer Solution Center within 10 days of invoice date.

Product prices and specifications are subject to change without further notice.