



1 Bill to:

If you have ordered from us before, Please enter your bill to # _____

Organization _____

Name _____ Title _____

Address _____

City, County _____

State, Zip _____

Phone _____ Fax _____

E-mail _____

2 Ship to: (if different from above)

Organization _____

Name _____ Title _____

Address _____

City, County _____

State, Zip _____

Phone _____ Fax _____

E-mail _____

3 Company Information:

What describes your Primary Business or Service?

- Nonprofit/Charitable
- Resale
- Federal/State/Local Government
- Individual
- Private Training Company
- Other _____

Are you claiming exemption from your State & Local Taxes?

- No
- Yes – Tax ID# _____

You must include an applicable exemption certificate for sales tax charges to be waived.

Internal Use Only

Date _____

CS _____

Order # _____

4 Products:

Part #	Qty	Description	Price	Total Price

Order confirmation will include applicable taxes, shipping, and fees.
See page 2 of this form or call 877-LAERDAL (877-523-7325) for more information.

Total

4 Payment

- Purchase Order
*For Existing Accounts Only - Please attach PO when submitting order.
New customers must fill out the credit application available at laerdal.com/CustomerServiceForms*
- Check/Money Order – Amount \$ _____

- Mastercard®
- American Express®
- Visa®
- Discover®

Please contact Customer Service directly with your credit card information at 877-LAERDAL (523-7325).

5 Please send completed form to:

Laerdal Medical Corporation
P.O. Box 1840
Wappingers Falls, NY 12590-8840

Phone: 877-LAERDAL (523-7325)
Fax: 800-227-1143
E-mail: customerservice@laerdal.com

Terms and Conditions

Payment Terms

- We gladly accept the following methods of payment: Checks, Money Orders, and Credit Cards (MasterCard[®], Visa[®], American Express[®], and Discover[®]).
- Organizations submitting an order for the first time, not accompanied by a check or being paid by credit card, must complete a credit application. Please visit laerdal.com/customerserviceforms.
- Payment is due 30 days from invoice date unless otherwise noted on the front of the invoice.
- Accounts delinquent over 30 days will be assessed a finance charge the lesser of 18% or the maximum allowed under local state regulations per annum. Attorney and collection fees additional.
- Minimum order: Product orders totaling \$100.00 or less are assessed a minimum order fee of \$10.00. Fee is excluded on purchases by the U.S. Military only. (Web orders excluded)

Sales Tax

- Applicable sales tax will be added to your order.
- For sales tax charges to be waived, a copy of your state's applicable exempt organization certificate, resale certificate, or direct-pay permit must be included with your order.
- Sales tax is collected in: AL, AR, AZ, CA, CO, CT, FL, GA, ID, IL, IN, KY, LA, MA, MD, MI, MN, MO, NE, NJ, NM, NV, NY, NC, OH, PA, SC, SD, TN, TX, UT, VA, WA, and WI*.

Returns on Laerdal Products

- **SATISFACTION GUARANTEED!** We will gladly accept and credit the full purchase price less a 15% restocking fee for merchandise returned and received in currently new and salable condition, within 60 days of invoice date (30-day return policy for AHA Materials and Batteries). Credit will be issued upon receipt and evaluation of the merchandise.

It is essential that you call for an RMA (Return Material Authorization) number prior to returning any items to ensure accurate credit to your account. RMA #s are valid for 30 days.

- **LIMITED WARRANTY.** The quality and value of all Laerdal products are supported by a limited warranty (1-year unless specified otherwise) that provides assurance that the products will be free from defects in materials and workmanship. A copy of the limited warranty for any product is available for your review prior to its purchase, and may be obtained free of charge by placing a request with the Customer Solution Center.

The Laerdal Global Warranty is posted on www.laerdal.com.

- Report all shipping or invoice discrepancies to the Customer Solution Center within 10 days of invoice date.

Product prices and specifications are subject to change without further notice.