

To take advantage of ValuePlus™ Programs
or individual Laerdal Services please call
1-877-LAERDAL (523-7325).



customerservice@laerdal.com

Monday – Friday 8:00 a.m. – 6:00 p.m. EST
Phone: 1-877-LAERDAL (523-7325)
Technical Support Help Desk: 1-877-523-7325, ext. 5596
Fax: 1-800-227-1143

In Canada:

Monday – Friday 8:30 a.m. – 4:30 p.m. EST
Phone: 1-888-LAERDAL (523-7325)



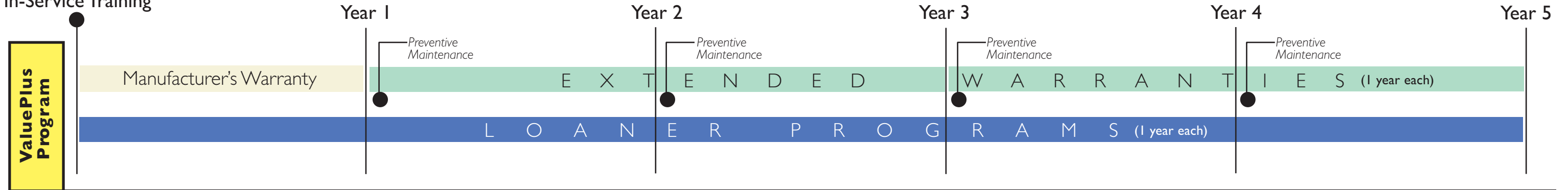
Laerdal Technical Services

ValuePlus™ Service Programs

Product performance directly impacts your training goals and objectives. Laerdal Technical Services provides the finest service and support for your program. For the ultimate in product protection and savings, the Laerdal ValuePlus™ Service Programs will maximize the value of your simulator.

LAERDAL SERVICES VALUEPLUS™

Installation and In-Service Training



Available in a Two-Year, Three-Year, and Five-Year program

Simulators eligible for the ValuePlus™ program are:

SimMan® 3G, SimMan® 3G Trauma, SimMan® Essential, SimMom®, SimJunior®, SimBaby™, SimNewB®, ALS Smulator

	Platinum	Gold	Silver	Bronze
On-Site Installation and In-Service				
Preventive Maintenance Return				
Preventive Maintenance On-Site				
Extended Warranty				
Loaner				

With a ValuePlus™ Service Program, you can be confident that your product support needs are met.

The investment in your simulation training program was made with the purchase of Laerdal solutions! Protect that investment with Laerdal Technical Services. Combine a ValuePlus Service Program with your new simulator to receive a package of services that could include an extended warranty, preventive maintenance, and loaner equipment. Take advantage of the unparalleled support from the Laerdal Technical Services Team!



On-Site Installation and In-Service Training

Get your simulation program off to a healthy start! Laerdal's Installation Service is designed to provide you with professional set-up of your simulator and basic operator training at your facility.



Preventive Maintenance

Like real patients, patient simulators need wellness checkups too! Preventive Maintenance programs are the simplest way to control costs with planned maintenance services. Available options: On-Site or Return to Laerdal Bench Service.



Extended Warranty

Laerdal's got you covered! An Extended Warranty continues the Laerdal standard manufacturer warranty coverage for your manikin, patient simulator, or system.



Loaner

Keep your training program running! The Laerdal Loaner Program offers an effective way to minimize disruptions to your training and simulation schedule. When unexpected equipment downtime occurs, we will dispatch a loaner unit overnight to your facility for use while your equipment is being evaluated by our Laerdal Technicians.