# User Information Manager (12 months temporary position)

The Design & Human Factor team works with all aspects of user experience including user analyses, concept development, product design, interaction design, user testing and development of user manuals – in close cooperation with other PD disciplines.  We have an energetic work environment and have won several design awards lately.

We are looking for a candidate with project management experience and proven capability of delivering high quality output in a hectic work environment, to ensure we deliver consistent and easy-to-understand user information for our products.

**The Position (main responsibilities):**

* Coordinate and prioritize User Information activities
* Work closely with platform design resources to define User Information needs
* Write text content to English master documents
* Manage and gather content from internal or external providers, including language translations
* Develop and maintain User Information related procedures and working methods

**The Candidate:**

We are looking for a candidate with experience from one or several of the following fields - linguistics, media, marketing, business or similar, preferably with a master or bachelor level of education.

* Experience with text / copy production and desk top publishing
* Design related experience in is an advantage, from consulting or in-house design work
* Fluent (preferably native) English is essential, with excellent writing and editorial skills
* Strong pedagogical and instructional skills, and ability to “make the complicated simple”.
* Cross-platform medial knowledge.
* Good coordination skills and ability to ensure on-time deliveries from several sources.
* Knowledge about Laerdal Products and the general medical industry is desirable.

The position reports to Design & Human Factors Manager, Product Development.

If you have questions related to the position, please contact Frederik Hansen: 92820162 or frederik.hansen@laerdal.no

Send applications with CV to hr@laerdal.no within May 17th 2015. Please type “User Information Manager” in the subject line along with your name.