

Laerdal Medical, one of the world's leading providers of Healthcare Solutions, is dedicated to helping save lives. Laerdal serves healthcare providers and educators with products and services for Basic Life Support, Advanced Life Support, Simulation, Airway Management, Immobilization, Patient Care, Self-directed Learning and Medical Education.



## Global Application Manager

Due to internal change of positions at Laerdal, we are looking for a new Global Application Manager in the Product Lifecycle Management department, a part of Product Development.

Product Lifecycle Management, a part of Product Development, is responsible for the lifecycle of the Laerdal product portfolio. This includes change control and document control in accordance with established processes and systems. The function currently employs 6 persons.

Our key PLM system Agile has integration towards our manufacturing systems and controls parts, documents, revisions, lifecycle, supplier file, Non-Conformances, Customer Complaints and CAPA. Our secondary Document Management System is DocuShare. The current Requirements Management System is Doors.

The Global Application Manager will have responsibility for all systems related to Product Lifecycle Management, Document Control and Requirement Management. You will work closely with the entire organization to develop and maintain effective and efficient systems and processes.

### The Position (main responsibilities):

In your role you will be accountable for implementation, maintenance, upgrade and user training of the following systems: Agile, DocuShare and Doors. The objective is to achieve accessibility, stability and efficiency of our PLM systems globally.

- Ensure System Maintenance and User Administration globally
- Ensure configuration excellence in system processes and system integrations
- Ensure and facilitate training in Agile globally
- 3rd line global support
- Contact with system vendors and consultants
- Validation/Verification of system upgrade and new processes
- Ensure that relevant Standard Operating procedures are in place and implemented

### The Candidate:

- Experience from industry within the Application Management Field
- Knowledge about business processes and systems related to PLM and EDM systems
- Very good communication skills both orally and in writing
- Service minded and with good communicating skills
- Detail focused and analytical
- Good understanding of Document control and configuration/Change Management
- Is fluent in oral and written English

The position reports to Department Manager – Product Lifecycle Management, and is located in Stavanger.

*If you have questions related to the position, please contact Rolf Blomqvist, phone 480 32 357*

Send applications with CV to [hr@laerdal.no](mailto:hr@laerdal.no) within **31st December 2014**.

Please type "Global Application Manager" in the subject line along with your name.

