

Preventive Maintenance

Preventive Maintenance (PM) packages are a simple way to control costs through annually scheduled routine servicing. Delivered by trained Laerdal Service Engineers, each PM service includes extensive assessment, testing, and replacement of components to ensure your products maintain peak performance levels.

We offer two PM packages (described below) - choose to have your service at your facility (On-Site) or send your manikin in to the Laerdal Service Center (Return to Bench) - whichever package best fits your requirements.

On-Site Preventive Maintenance Service includes *(available on selected products)*

- One On-Site Service visit by Laerdal Field Service Engineer per year
- Replacement of basic parts and components (specific to your simulator) and routine maintenance. Please note, if your manikin needs any repair, the Engineer will facilitate its return to the Laerdal Service Center.
- Inspection of Compressor, LinkBox and/or SimPad *(as applicable)*
- Laerdal software upgrades to the latest version
- Manikin software updates
- Product cleaning
- Final test and inspection of manikin
- Documentation of findings and further recommendations as applicable

Return to Bench Service includes *(available on selected products)*

- One Return to Bench Service per year
- Send your manikin to Laerdal for service, paying the cost of shipping
- Replacement of basic parts and components (specific to your simulator) and routine maintenance. Please note, if your manikin needs any repair, the Technician will contact you to discuss.
- Laerdal software upgrades to the latest version
- Manikin software updates
- Product cleaning
- Final test and inspection of manikin
- Documentation of findings and further recommendations as applicable
- Laerdal pays return shipping of manikin to your facility

Services not covered by this agreement

Coverage does not include repair or replacement of items due to product "end-of-life (i.e. batteries are not replaced during PM when they reach end-of-life - see Directions for Use recommendations)"; failure/damage resulting from external causes; failure/damage of non-Laerdal equipment; or failure/damage resulting from operation/activity not defined/recommended in the product's Directions for Use.

Preventive Maintenance On-Site is included in ValuePlus™ Platinum 2, 3 and 5 year packages.

Preventive Maintenance Return to Bench is included in ValuePlus™ Gold 2, 3 and 5 year packages.

Preventive Maintenance packages are also available individually in single and multiple year plans.

For additional information on Laerdal's Preventive Maintenance Service, please contact your Laerdal Representative.

laerdal.com

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Laerdal[®]
helping save lives

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